

## **General Cancellation Policy**

BoatU.S. Foundation has the highest commitment to quality courses with small instructor to student ratios. Due to the specialized nature of these courses we book our certified instructors and licensed captains in advance and are unable to issue refunds for cancellations made less than 14 days prior to the scheduled course. Our rescheduling and refund policy is set forth below.

- More than 14 days notice: BoatU.S Foundation will reschedule you for another course or will issue you a coupon code for use in the future. BoatU.S. Foundation may also issue you a full refund to your credit card if desired.
- Less than 14 days notice: BoatU.S. Foundation will issue you a coupon code for the full value of the purchased course for another course in your area.
- Less than 7 days notice or no notice: BoatU.S. Foundation will not be able to offer any refund or credit.

BoatU.S. Foundation will do everything possible to avoid having to cancel or postpone courses. There may be times when this will be unavoidable; student safety is paramount and is at the forefront of any decision made.

Weather postponements: If a course date needs to be cancelled or postponed due to unsafe weather or due to another event outside of BoatU.S. Foundation's control, a full refund or transfer to another course at the student's choosing will be offered.

In the unlikely event that courses are cancelled on the day they are scheduled to take place the final decision will rest with the BoatU.S. Foundation course administrator or other BoatU.S. Foundation designated person in charge. In this scenario the student will be issued with their choice of a full refund or a credit for another course.

No refunds or compensation will be offered to students beyond the full cost of the course. Extraneous expenses incurred by the student such as hotel, travel, parking and other costs are not covered under this cancellation policy.

If you are unable to participate in a course for which you have signed up, or wish to change your registration to another date or location, please get in touch with the BoatU.S. Foundation course administrator via telephone or email as soon as possible.